

Dear NMS/SRINIR

Sanction No. SS4/R/108245 dated 29/11/2023 has been generated in reference to Service order No. 352109 dated 26/11/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02947/RT EONVIBE 366B HCIT MT BK

Replacement Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231002947FR00046

Invoice No : 11137515

Invoice Date : 01/11/2023

DOP : 01/11/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : Banumathi V

Address : Banumathi V 1/1,BALAJI KUMARAN NAGAR, KOUNDAMPALAYAM Kovundam
palayam

City: Kavundampalayam B.O

Telephone Number : 9087198245

Mobile Number : 9994820627

Observation text: COMPRESSOR JAMMED WITHIN A MONTH CASE CUST NOT ACCEPTING R
EPAIR- DOP 02.11.2023 FG REPLACEMENT- ESCALATED BY VASANTH HO

Approval remark: COMPRESSOR CASE- JAMMED WITHIN A MONTH OF PUR CUST NOT ACCE
PTING REPAIR.

Sanction text: compressor problem in the machine STOCK AVAILABLE

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.