

Dear NMS/SRINIR

Sanction No. SS4/A/100933 dated 30/11/2023 has been generated in reference to Service order No. 614172 dated 27/11/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01072/EI 18TINV3R32-GWA

Replacement Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01072 EI 18TINV3R32-GWA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230501072SA00191

Invoice No : 11272826

Invoice Date : 12/06/2023

DOP : 12/06/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230501072SA00243

Nature Of Problem : CDRF/_/Customer_escalation

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Simi Benny Simi Benny

Address : Simi Benny Simi Benny C7, NTPL TOWNSHIP- DELIVER TO GATE, HARBAL ESTATE

City: Estate

Telephone Number : 8300024649

Mobile Number : 9633003363

Observation text: Internal gas leak, Zendesk escalation, Ecom cust Pls appr replacement from FG, Stk avl Cust DOP: 11.06.23

Approval remark: INTERNAL GAS LEAK CASE- CUST CASE ECOM ESCALATION CASE

Sanction text: Approved as a special case Alt model confirmed by customer

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.