

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101958 dated 02/12/2023 has been generated in reference to Service order No. 354001 dated 01/12/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00359/WTEON ADR 65 5.0 FDTN AURD

Replacement Product Code : 52141601SD00359 WTEON ADR 65 5.0 FDTN AURD

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00359 WTEON ADR 65 5.0 FDTN AURD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900359FW00525

Invoice No : 16053739

Invoice Date : 30/11/2023

DOP : 30/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : Cabinet

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 5000 Labour Rs. 500 (Includes gas charging, if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : LUCKY STAR HOME LUCKY STAR HOME

Address : LUCKY STAR HOME LUCKY STAR HOME NO 13 SAPANI KOVILL ST ; CHEN CHATEY KULLAM ; TALLAKULAM ;

City: TALLAKULAM H O

Telephone Number : 9629609265

Mobile Number : 9629599265

Observation text: Cabinet dent, 52141601PA02695 No stock Pls appr replacement from FG, Stk avl DOP: 30.11.23

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. HIGH ETA

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.