

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108308 dated 06/12/2023 has been generated in reference to Service order No. 353282 dated 29/11/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03178/RD EDGEPRO 255C TAF MN WN

Replacement Product Code : 52141501SD03178 RD EDGEPRO 255C TAF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03178 RD EDGEPRO 255C TAF MN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230403178DR00726

Invoice No : 11137346

Invoice Date : 29/10/2023

DOP : 29/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO 24 , NEW BUS STAND, WEST ROAD ADC DI PPO OPP, SALEM,

City: Meyyanur

Telephone Number : 7824874439

Mobile Number : 7824874439

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED. STOCK AVAILABLE FOR RC & PROCESSED FOR SRN. PLEASE APPROVE SIR

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. LEG BUCKLING. NOT REPAIRABLE.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.