

Dear NMS/SRINIR

Sanction No. SS4/C/100012 dated 02/11/2023 has been generated in reference to Service order No. 339775 dated 28/10/2023.

Area : SS4 COIMBATORE

Model : 40101723SD00069/TEC QUBE 30L HS Q103 BLACK

Replacement Product Code : 40101723SD00069 TEC QUBE 30L HS Q103 BLACK

Product Category : CHOTUKOOL

Defective Product Code : 40101723SD00069 TEC QUBE 30L HS Q103 BLACK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230500069TR00275

Invoice No : 0000

Invoice Date : 20/09/2023

DOP : 20/09/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : BIG DOOR#SMALL DOOR ASSY#APPLIANCE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : MEENAKSHI SUNDARAM MEENAKSHI SUNDARAM

Address : MEENAKSHI SUNDARAM MEENAKSHI SUNDARAM NO 85 ; MAHARAJA NAGAR ; KA LAPATTI ROAD

City: Coimbatore Aerodrome

Telephone Number : 9442471156

Mobile Number : 9486109262

Observation text: ENGINE ASSEMBLY PROBLEM- SPARE REPLACED ONCE CUST WANTS RE PLACEMENT ONLY- TRAINER APPROVED FG REPLACEMENT- CUSTOMER DOP 20.09.2023

Approval remark: ENGINE ASSLY DEFECT-CUST CASE-DOP 20/9/23 CUST NOT ACCEPTIN G REPAIR.

Sanction text: Engine assembly problem in the machine AS DISCUSSED, CHENNAI STOC

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.