

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108305 dated 06/12/2023 has been generated in reference to Service order No. 352707 dated 28/11/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02947/RT EONVIBE 366B HCIT MT BK

Replacement Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230602947FR00241

Invoice No : 11137210

Invoice Date : 28/10/2023

DOP : 28/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : MDoor,SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIYAS INVESTMENT PVT LMT GIRIYAS INVESTMENT PVT

Address : GIRIYAS INVESTMENT PVT LMT GIRIYAS INVESTMENT PVT LMT NO 469, SEK KALAI ROAD, NEAR PERIYAR SELAI, KARAIKUDU

City: Kallukatti S.O

Telephone Number : 8939517222

Mobile Number : 8939516222

Observation text: Side panel dent near main door-14-11-23 Dealer replaced to customer on approval Appliance to be replaced

Approval remark: SIDE PANEL DENT- CUST DELIVERED MACHINE. REPLACED THRU DEALER.

Sanction text: dealer damaged case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.