

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101959 dated 06/12/2023 has been generated in reference to Service order No. 346761 dated 14/11/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00474/WTEON MGNS 70 5.0 FDTNS MTBK

Replacement Product Code : 52141601SD00474 WTEON MGNS 70 5.0 FDTNS MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00474 WTEON MGNS 70 5.0 FDTNS MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231000474FW00169

Invoice No : 11137666

Invoice Date : 30/09/2022

DOP : 02/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIYAS GIRIYAS

Address : GIRIYAS GIRIYAS 1/1, TENNAGARAM MAIN ROAD, OPP RC CHRUCH, DHARMA PURI

City: Dharmapuri H O

Telephone Number : 8939837222

Mobile Number : 8939835222

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM DENT AND DAMAGED.STOCK AVAILABLE FOR RC PLEASE APPROVE SIR. CABINET STOCK NOT AVAILABLE

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. NOT FEASIBLE TO REPAIR.

Sanction text: dealer damaged case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.