

Dear NMS/SRINIR

Sanction No. SS4/R/108347 dated 15/12/2023 has been generated in reference to Service order No. 356060 dated 08/12/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02929/RT EONALPHA 270B RI AR BL

Replacement Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230902929FR01585

Invoice No : U23015742

Invoice Date : 29/11/2023

DOP : 29/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : MAIN DOOR#DOOR - DOOR BEND#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GANESH ENTERPRISES GANESH ENTERPRISES

Address : GANESH ENTERPRISES GANESH ENTERPRISES 9932, EP OFFICE OPPT. PUTHU KOTTAI

City: Pudukkottai

Telephone Number : 9751118071

Mobile Number : 9751118071

Observation text: Damage wrongly updated as defect-9 days aging call Main door dent; Side panel scratches Appliance to be replaced

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. NOT FEASIBLE TO REPAIR.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.