

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108341 dated 15/12/2023 has been generated in reference to Service order No. 355363 dated 06/12/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03267/RT EONALPHA 250B RI ST GL

Replacement Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230303267FR00327

Invoice No : 11130420

Invoice Date : 03/08/2023

DOP : 03/08/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Manufacturing Defect

Damaged Part(Only For Appl) : Cabinet

Accountable By : Manufacturing

Estimate Cost To Repair : Spares Rs. 3500 Labour Rs. 600 (Includes gas charging, if any)

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : CABINET#PLASTIC LINER DAMAGE - WHILE SHELF SLIDE#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : YOUVARAJ YOUVARAJ

Address : YOUVARAJ YOUVARAJ NO 11A CHEENI APPAN NAGAR MUNNARI TIRUPUR

City: Tirupur H.O

Telephone Number : 8760456576

Mobile Number : 8760456576

Observation text: PLASTIC LINER CRACK- NOT REPAIRABLE CUSTOMER WANTS REPLACEMENT DOP 03.08.2023 FG REPLACEMENT- CUSTOMER

Approval remark: LINER CRACK-CUST CASE-DOP AUG 23

Sanction text: Plastic liner crack in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.