## Dear NMS/SRINIR

Sanction No. SS4/R/108375 dated 22/12/2023 has been generated in reference to Service order No. 359929 dated 21/12/2023.

Area: SS4 COIMBATORE

Model: 52141501SD02863/RD EMARVEL 207C TDF FU WN

Replacement Product Code : 52141501SD02863 RD EMARVEL 207C TDF FU WN

Product Category : REFRIGERATOR

Defective Product Code: 52141501SD02863 RD EMARVEL 207C TDF FU WN Cabinet No(For Appl) and SO/RPL/Invoice No(For Others): 231102863DR00225

Invoice No : 11139356
Invoice Date : 20/12/2023

DOP : 20/12/2023

DEALER / CUSTOMER : DEALER Damage/Defective : Defective

Nature Of Problem : Not\_repairable

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT#

APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R Customer / Dealer Code : 40000E

Customer / Dealer Name : GANESH GANESH

Address: GANESH GANESH 99/32 EB OFFICE OPP PUDHUKOTTAI

City: Pudukkottai

Telephone Number: 9751118071 Mobile Number: 9751118071

Observation text: New stock damage at time of delivery Dealer not allowing to repair Appliance to be replaced

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. new machine- dea ler case

Sanction text: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. RECENT DELIVERED M ACHINE

Kindly take necessary action. ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.