

Dear NMS/SRINIR/ajayes

Sanction No. SS4/D/100208 dated 15/12/2023 has been generated in reference to Service order No. 354921 dated 05/12/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00087/DH EPENTA 525D 41 CMHT2LM RW

Replacement Product Code : 24131601SD00108 DH EPENTA 525E 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00087 DH EPENTA 525D 41 CMHT2LM RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221000087CR00003

Invoice No : 11005809

Invoice Date : 02/12/2023

DOP : 02/12/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 3500 Labour Rs. 600 (Includes gas charging, if any)

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : BALA SUBRAMAN

Address : BALA SUBRAMAN NO MACHINE ST., PALAKADAI..., TIRUPPUR

City: Tirupur Bazaar S.O

Telephone Number : 9486950973

Mobile Number : 9486950973

Observation text: CABINET SCRATCHES AND DENTS- NOT REPAIRABLE CUSTOMER WANTS REPLACEMENT DOP 02.12.2023 FG REPLACEMENT

Approval remark: cabinet scratches and damage. 2nd dec purchase

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.