## Dear NMS/SRINIR

Sanction No. SS4/A/100937 dated 26/12/2023 has been generated in reference to Service order No. 614584 dated 08/12/2023.

Area: SS4 COIMBATORE

Model: 40101701SD01214/SFC 18PTC3-WWP \*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code: 40101701SD01214 SFC 18PTC3-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230201214SA06333

Invoice No : 11125548
Invoice Date : 15/04/2023

DOP : 15/04/2023

DEALER / CUSTOMER : DEALER
Damage/Defective : Defective
PRA submitted by : Marudhudurai R
Customer / Dealer Code : 40000E

Customer / Dealer Name : VEMBU SONS VEMBU SONS

Address: VEMBU SONS VEMBU SONS NO 49; MADURAI ROAD; CONTONMENT; TRICHY;

City: Tiruchirappalli Cantt Telephone Number : 9865458282 Mobile Number : 9865458282

Observation text: Ice formation in IDU-Gas leak case-20-4-23 Dealer replaced

to customer on approval SRN updated - No stock

Approval remark: ICE FORMATION-GAS LEAK-CUST CASE VEMBU SONS- EBO REPLACE

D THRU DEALER.

Sanction text: Gas leak problem in the machine

Kindly take necessary action. ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.