

Dear NMS/SRINIR

Sanction No. SS4/R/108371 dated 19/12/2023 has been generated in reference to Service order No. 358307 dated 15/12/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02160/RD EDGERIO 207B 23 THF OX BL

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02160 RD EDGERIO 207B 23 THF OX BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220902160DR00011

Invoice No : 11003864

Invoice Date : 15/10/2022

DOP : 15/10/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VELAVAN & CO VELAVAN & CO

Address : VELAVAN & CO VELAVAN & CO NO; 1 MPM COMPLEX KOVAI MAIND ROAD ;PALA NI THALAIYUTHU, DINDUKKAL

City: Thalaisyuthu B.O

Telephone Number : 9345510325

Mobile Number : 9942667707

Observation text: Bimetal/Relay issue in ref-21-9-23 Dealer replaced to customer on approval SRN updated - No stock

Approval remark: Bimetal and relay issue-cust case-DOP 21/9/23 Nallusamy escalated case. CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.