

Dear NMS/SRINIR/ajayes

Sanction No. SS4/A/100941 dated 26/12/2023 has been generated in reference to Service order No. 614831 dated 14/12/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01061/DSS 18TI3R32-RWA SPLIT

Replacement Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231001061SA01454

Invoice No : 11005788

Invoice Date : 28/11/2023

DOP : 28/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

AC UNIT : IDU-ODU

ODU No : 231001061SA01304

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 300 Labour Rs. 100 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#ODU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO B E REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI MEERA REFRIGERATIONS SRI MEERA REFRIGERATIONS

Address : SRI MEERA REFRIGERATIONS SRI MEERA REFRIGERATIONS no- 19 thanthai periyar nagar 2nd street,burma colony,KARAIKKUDI-6300 02,TAMIL NADU,IN

City: Karaikudi Southstreet S.O

Telephone Number : 9942127268

Mobile Number : 9942127268

Observation text: Main PCB defect at time of demo-5-12-23 Dealer replaced to customer on approval Appliance to be replaced

Approval remark: MAIN PCB DEFECT-CUST CASE-NEW MACHINE REPLACED THRU DEALER.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.