

Dear NMS/SRINIR

Sanction No. SS4/A/100936 dated 16/12/2023 has been generated in reference to Service order No. 614749 dated 12/12/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230201126SA11550

Invoice No : 00

Invoice Date : 30/03/2023

DOP : 30/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230201126SA10588

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHIVA.O SHIVA.O

Address : SHIVA.O SHIVA.O NO 2 HARISH COMPLEX; KK NAGAR,, OLAIYUR ROAD ; TRICHY

City: K K Nagar Metre Factory R

Telephone Number : 7867984570

Mobile Number : 9843933710

Observation text: Water dripping from IDU -30-3-23 cust not allowing to repair appliance to be replaced

Approval remark: WATER DRIPPING-CUST NOT ACCEPTING REPAIR.

Sanction text: Water leakage problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.