

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108365 dated 19/12/2023 has been generated in reference to Service order No. 356034 dated 08/12/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03332/RD ERIOPLS 205B THF SE BL

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03332 RD ERIOPLS 205B THF SE BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230903332DR00248

Invoice No : 11137177

Invoice Date : 27/10/2023

DOP : 27/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SHREE VELAN MOBILES

Address : SHREE VELAN MOBILES NO.399/452, ANNA SALAI, PARAMA THI VELUR,-Namakkal 88259 28355 Namakkal.-638182 98 -42798719

City: Sultanpet B.O

Telephone Number : 9842798719

Mobile Number : 9842798719

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET FREEZER TOP DAMAGED. NO STOCK FOR FG & PROCESSED FOR SRN PLEASE APPROVE THE SAME SIR

Approval remark: ERIO PLUS-FREEZER DISLOCATION ESCALATED TO HO

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.