

Dear NMS/SRINIR

Sanction No. SS4/R/108498 dated 04/01/2024 has been generated in reference to Service order No. 363049 dated 30/12/2023.

Area : SS4 COIMBATORE

Model : 52141501SD03102/RD EDGE 205B WRF PP BL

Replacement Product Code : 52141501SD03102 RD EDGE 205B WRF PP BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03102 RD EDGE 205B WRF PP BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231003102DR00156

Invoice No : 11137934

Invoice Date : 25/12/2023

DOP : 25/12/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED WHEN HOT#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJAGOPAL K C

Address : RAJAGOPAL K C DOOR.NO.1 1ST EAST SAMBADAM ROAD R.S.PURAM COIMBATORE

City: RS PURAM

Telephone Number : 9597411395

Mobile Number : 9597411395

Observation text: COMPRESSOR HOT AND JAMMED CUSTOMER WANTS REPLACEMENT DOP 25.12.2023 FG REPLACEMENT

Approval remark: COMPRESSOR JAMMED-CUST CASE-NEW MACHINE

Sanction text: COMPRESSOR NOISE-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.