

Dear NMS/SRINIR

Sanction No. SS4/D/100205 dated 06/12/2023 has been generated in reference to Service order No. 351128 dated 23/11/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00092/DH EPENTA 225B 21 CMFH1M RW

Replacement Product Code : 24131601SD00048 DPFRZ GCHW210R6SHC HTOP WHITE

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220800092CR00177

Invoice No : 11004795

Invoice Date : 29/05/2023

DOP : 29/05/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SUBRAMANI SUBRAMANI

Address : SUBRAMANI SUBRAMANI GUNDRAPALLI X RD, RAMAPURAM PT, KRISHNAGIRI

City: Krishnagiri H O

Telephone Number : 9442587668

Mobile Number : 9952146063

Observation text: DEFECTIVE CASE. CUSTOMER COMPLAINT. SEALED SYSTEM EVAPORATOR CHOKE & CUSTOMER NOT ALLOWING TO REPAIR PLEASE APPROVE FOR REPLACEMENT SIR,

Approval remark: SEALED SYSTEM CHOKE-CUST CASE

Sanction text: evaporator problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.