

Dear NMS/SRINIR

Sanction No. SS4/D/100210 dated 04/01/2024 has been generated in reference to Service order No. 362176 dated 28/12/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221000066CR00560

Invoice No : 11091544

Invoice Date : 03/06/2023

DOP : 03/06/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - CONDENSOR#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RABITHUL BASEERIYA RABITHUL BASEERIYA

Address : RABITHUL BASEERIYA RABITHUL BASEERIYA NO:27 MILL THERU NERAVI H.
M.R UNNAVAGAM KARAICAL

City: Neravy S.O

Telephone Number : 9585223086

Mobile Number : 8012182916

Observation text: Gas leak in Condensor-2-6-23 Customer not allowing to repair
Appliance to be replaced

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.