

Dear NMS/SRINIR

Sanction No. SS4/R/108380 dated 23/12/2023 has been generated in reference to Service order No. 356035 dated 08/12/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02544/RD EDGE 215C 33 TAI FL WN

Replacement Product Code : 52141501SD01963 RD EDGESX 236C 33 TAI GL BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02544 RD EDGE 215C 33 TAI FL WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221002544DR00398

Invoice No : 000000000

Invoice Date : 20/02/2023

DOP : 20/02/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#MAIN PCB - PCB ERRATIC MAIN PCB#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PRIYA DHARSHINI

Address : PRIYA DHARSHINI NO:5, NORTH STREET, PERGUVANGAM,

City: Pattukottai H O

Telephone Number : 6374435539

Mobile Number : 6374435539

Observation text: Main PCB faulty Customer not allowing to repair Appliance to be replaced

Approval remark: MAIN PCB DEFECT-CUST CASE-CUST NOT ACCEPTING REPAIR

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.