

Dear NMS/SRINIR

Sanction No. SS4/R/108428 dated 26/12/2023 has been generated in reference to Service order No. 359726 dated 20/12/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02947/RT EONVIBE 366B HCIT MT BK

Replacement Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230802947FR01437

Invoice No : 11133279

Invoice Date : 26/08/2023

DOP : 26/08/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SENSOR#ERROR IN SENSING TEMP#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : NIVETHA NIVETHA

Address : NIVETHA NIVETHA DOORNO: 4/7,SRS ROAD, KALINGAL ROAD, SLUR THALUK,

City: SLUR

Telephone Number : 9894919151

Mobile Number : 9789422255

Observation text: SWEATING ISSUE AND PCB ISSUE, REPEAT COMPLAINT CUST WANTS REPLACEMENT- TRAINER APPROVED FG REPLACEMENT DOP 26.08.2023

Approval remark: SWEATING /PCB ISSUE CUST NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.