

Dear NMS/SRINIR

Sanction No. SS4/A/100935 dated 16/12/2023 has been generated in reference to Service order No. 614710 dated 11/12/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01155/AC 1T SIC 12TTC3-WWA SPLIT 3S

Replacement Product Code : 40101701SD01256 DSS 12TI3R32-RWA SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01155 AC 1T SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230101155SA01165

Invoice No : 11117713

Invoice Date : 17/03/2023

DOP : 17/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 221201155SA05276

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MAHATHIR MAHATHIR

Address : MAHATHIR MAHATHIR NO 2/4; AKBAR COLONY; 1ST ST; AYYAMPET;

City: Kumbakonam City

Telephone Number : 8667307712

Mobile Number : 7418977319

Observation text: Water dripping from IDU -17-3-23 cust not allowing to repair appliance to be replaced

Approval remark: WATER DRIPPING-CUST NOT ACCEPTING REPAIR.

Sanction text: Water leakage problem in the machine Price Diff Rs.3124.62/-
Waived Off APRV By Mr. Sanjay Shelke

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.