

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108500 dated 04/01/2024 has been generated in reference to Service order No. 363709 dated 02/01/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02751/RX EDGEPRO 225C TAF WN BS

Replacement Product Code : 52141501SD02751 RX EDGEPRO 225C TAF WN BS

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02751 RX EDGEPRO 225C TAF WN BS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230702751DR00053

Invoice No : 11005763

Invoice Date : 23/11/2023

DOP : 23/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : MAIN DOOR#DOOR - DAMAGED/DENTS & SCRATCHES (METAL)#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : OHM ENGINEERS OHM ENGINEERS

Address : OHM ENGINEERS OHM ENGINEERS MATTUR MAIN ROAD BSNL OFFICE ROAD RK NAGAR OMALUR SALEM

City: Omalur

Telephone Number : 9791279953

Mobile Number : 7395884455

Observation text: DAMAGED CASE. MAIN DOOR DENT AND CABINET SIDE DENT STOCK AVAILABLE FOR REPLACEMENT. PLEASE APPROVE THE SAME SIR

Approval remark: MAIN DOOR AND CABINET DAMAGED. TRANSIT/HANDLING DAMAGES.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.