

Dear KHANGAN/SRINIR

Sanction No. SS4/V/100006 dated 22/01/2024 has been generated in reference to Service order No. 368067 dated 13/01/2024.

Area : SS4 COIMBATORE

Model : 52141505SD00002/DWF EON VES 13Z SI STSL

Replacement Product Code : 52141505SD00002 DWF EON VES 13Z SI STSL

Product Category : DISHWASHER

Defective Product Code : 52141505SD00002 DWF EON VES 13Z SI STSL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210200002DW00407

Invoice No : 11009593

Invoice Date : 24/12/2023

DOP : 24/12/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : DOOR SWITCH#BREAKAGE#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : ANANDKUMAR ANANDKUMAR

Address : ANANDKUMAR ANANDKUMAR 9A , KUMARAN LAYOUT 9A , KUMARAN LAYOUT

City: Ganapathi

Telephone Number : 9952401297

Mobile Number : 9952401297

Observation text: DOOR ALIGNMENT ISSUE- CUSTOMER NOT ALLOWING REPAIR TRAINER APPROVED- REPLACEMENT DOP 24.12.2023 FG REPLACEMENT- PREMIUM CUSTOMER

Approval remark: DOOR ALIGNMENT -CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Sanction text: Door alignment problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.