

Dear KHANGAN/ADHI

Sanction No. SS4/D/100213 dated 28/01/2024 has been generated in reference to Service order No. 371486 dated 22/01/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00108/DH EPENTA 525E 2HCN RW

Replacement Product Code : 24131601SD00108 DH EPENTA 525E 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00108 DH EPENTA 525E 2HCN RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230800108CR00678

Invoice No : 11136659

Invoice Date : 19/10/2023

DOP : 19/10/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#MOTOR-ELECTRICAL DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SOMA SUNDARAM SOMA SUNDARAM

Address : SOMA SUNDARAM SOMA SUNDARAM AMMAN POO KADAUI DHARAPURAM VANGUSAM

I NAYUDU SCHOOL OPPO SANTHIRAM

City: Veerapandi S.O

Telephone Number : 8438002436

Mobile Number : 9597023436

Observation text: COMPRESSOR MOTOR DEFECTIVE CUSTOMER WANTS REPLACEMENT DOP 19.10.2023 FG REPLACEMENT

Approval remark: COMPRESSOR MOTOR DEFECT-CUST CASE. NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.