

Dear KHANGAN/ADHI

Sanction No. SS4/R/108631 dated 31/01/2024 has been generated in reference to Service order No. 373731 dated 29/01/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02976/RT EONVALOR 310B RCIT JD WN

Replacement Product Code : 52141501SD02977 RT EONVALOR 310B RCIT JD PR

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02976 RT EONVALOR 310B RCIT JD WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230102976FR00148

Invoice No : 11137516

Invoice Date : 16/01/2024

DOP : 16/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : S.SURYAPRABHA S.SURYAPRABHA

Address : S.SURYAPRABHA S.SURYAPRABHA 1/23 KARUPPURAIYAN KOVIL STREE T 3RD STREET SS KULAM Kurumbap alayam BO COIMBATOR E Tamil Nadu

City: Ganesapuram B.O

Telephone Number : 8189845690

Mobile Number : 7395860788

Observation text: SEALED SYSTEM CHOKE- NO COOLING CUSTOMER DID NOT ALLOW TO REPAIR - DOP 15.01.2024 FG REPLACEMENT

Approval remark: SEALED SYSTEM CHOKE-CUST CASE CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.