

Dear KHANGAN/ADHI

Sanction No. SS4/A/100950 dated 05/01/2024 has been generated in reference to Service order No. 615120 dated 21/12/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01072/EI 18TINV3R32-GWA

Replacement Product Code : 40101701SD01061 DSS 18TI3R32-RWA SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01072 EI 18TINV3R32-GWA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230401072SA01680

Invoice No : 11005089

Invoice Date : 28/04/2023

DOP : 28/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230401072SA01428

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SEKAR SEKAR

Address : SEKAR SEKAR NO:23/64,KOLLACINAPPASETTI STR EET 635104

City: Barugur

Telephone Number : 9047836667

Mobile Number : 8248475371

Observation text: CUSTOMER CASE. DEFECTIVE COMPLAINT. WATER LEAKAGE IN INDOOR AND CUSTOMER NOT ALLOWING TO REPAIR. CUSTOMER PURCHASED FROM EVARIST ENGINEERING

Approval remark: WATER LEAK CASE-CUST NOT ACCEPTING REPAIR.

Sanction text: Water leakage problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.