Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108646 dated 31/01/2024 has been generated in reference to Service order No. 373614 dated 29/01/2024. COIMBATORE Area : SS4 Model : 52141501SD03179/RD EDGEPRO 255C TAF MN BL \*\*\*\*\* SRN \*\*\*\*\* Product Category : REFRIGERATOR Defective Product Code : 52141501SD03179 RD EDGEPRO 255C TAF MN BL Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231203179DR00314 Invoice No : 11140365 Invoice Date : 08/01/2024 DOP : 08/01/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : Marudhudurai R Customer / Dealer Code : 40000E Customer / Dealer Name : JEMES AND CO JEMES AND CO Address : JEMES AND CO JEMES AND CO 3493, WEST MAIN STRT, PUDUKKOTTAI City: Podukottai Telephone Number : 8012559024 Mobile Number : 8012559024 Observation text: Side panel bottom damaged Top 150 dealer policy SRN up dated - No stock Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES. NO T FEASIBLE TO REPAIR. Sanction text: Top 150 dealer damaged policy case Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation ( to actual machine ) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be

regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.