

Dear KHANGAN/ADHI

Sanction No. SS4/C/100015 dated 28/01/2024 has been generated in reference to Service order No. 372113 dated 24/01/2024.

Area : SS4 COIMBATORE

Model : 40101723SD00069 /TEC QUBE 30L HS Q103 BLACK

Replacement Product Code : 40101723SD00069 TEC QUBE 30L HS Q103 BLACK

Product Category : CHOTUKOOL

Defective Product Code : 40101723SD00069 TEC QUBE 30L HS Q103 BLACK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230600069TR00064

Invoice No : 159753

Invoice Date : 19/07/2023

DOP : 19/07/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : FUNCTIONAL#OUTER FAN#APPLIANCE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : P.SELVARAJ P.SELVARAJ

Address : P.SELVARAJ P.SELVARAJ 3F38 ANNA NAGAKAR ST MIN NAGAR KUNIAMUTHUR

City: Kuniamuthur S.O

Telephone Number : 9442842777

Mobile Number : 9442842777

Observation text: FAN ISSUE- REPLACED ONCE- CUSTOMER NOT ALLOWING RE FG REPLACEMENT DOP 19.07.2023

Approval remark: FAN DEFECT-REPLACED ONE- AGAIN PROBLEM CUST NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.