

Dear KHANGAN/ADHI

Sanction No. SS4/R/108641 dated 31/01/2024 has been generated in reference to Service order No. 372598 dated 26/01/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02864/RD EMARVEL 207C TDF AT BL

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02864 RD EMARVEL 207C TDF AT BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230802864DR00565

Invoice No : U23012502

Invoice Date : 07/10/2023

DOP : 07/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIAS INVESTMENT PVT LTD

Address : GIRIAS INVESTMENT PVT LTD NO:00/2 800/3 L D TOWERS NORTH MAIN STREET OPP BRIDHAVANAM ANJERIYAR KOVIL PODUKOTTAI

City: Podukottai

Telephone Number : 9025166604

Mobile Number : 8939885837

Observation text: Low cooling issue-8-12-23 thermostat replaced-same problem
cust not allowing repair-dealer replaced

Approval remark: LOW COOLING- REPEAT ISSUE- CUST CASE. NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.