

Dear KHANGAN/ADHI

Sanction No. SS4/R/108588 dated 24/01/2024 has been generated in reference to Service order No. 371667 dated 23/01/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03278/RD EDGEPRO 210D TAF ZN WN

Replacement Product Code : 52141501SD03278 RD EDGEPRO 210D TAF ZN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03278 RD EDGEPRO 210D TAF ZN WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230803278DR00374

Invoice No : 11140774

Invoice Date : 17/01/2024

DOP : 17/01/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DARLING TVC ELETRONICS DARLING TVC ELETRONICS

Address : DARLING TVC ELETRONICS DARLING TVC ELETRONICS KAALI AMMAN KOVIL STREET, OPPOSITE TO H D F C BANK, THANJAVUR CITY , THANJAVUR DISTRICT

City: Thanjavur City S.O

Telephone Number : 9344556879

Mobile Number : 9344556879

Observation text: Side panel Dent Top 150 dealer policy damage wrongly updated as defect

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES. NOT FEASIBLE TO REPAIR.

Sanction text: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES. NOT FEASIBLE TO REPAIR.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.