

Dear NMS/SRINIR

Sanction No. SS4/W/102044 dated 13/01/2024 has been generated in reference to Service order No. 367033 dated 10/01/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00369/WSEEDGE CLS+ 72 TN3 M ROBL

Replacement Product Code : 52141601SD00369 WSEEDGE CLS+ 72 TN3 M ROBL

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00369 WSEEDGE CLS+ 72 TN3 M ROBL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230300369SW00233

Invoice No : 11077313

Invoice Date : 27/06/2023

DOP : 27/06/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : WATER LEAKAGE#FROM WASH TO SPIN#ADJUSTED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SIVA HOME APPLIANCES SIVA HOME APPLIANCES

Address : SIVA HOME APPLIANCES SIVA HOME APPLIANCES NO 11, TENKASI MAIN ROAD,

City: Seithur

Telephone Number : 9790376566

Mobile Number : 9790376566

Observation text: Wash motor dead, Cust ret, Inv attached Pls appr replacement from FG, Stk avl Cust DOP:11.12.23

Approval remark: WASH MOTOR DEFECT- CUST CASE- DOP 11/12/23. CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: Wash motor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.