

Dear KHANGAN/ADHI

Sanction No. SS4/D/100214 dated 07/02/2024 has been generated in reference to Service order No. 374540 dated 31/01/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00067/DH EPENTA 425C 31CMFH2 M RW

Replacement Product Code : 24131601SD00067 DH EPENTA 425C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00067 DH EPENTA 425C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221100067CR00094

Invoice No : 00

Invoice Date : 09/10/2023

DOP : 09/10/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : KUMAR KUMAR

Address : KUMAR KUMAR 145, VADAKA ANDHAL ST, THIRUCHY MUTHUKRISHANAN

City: West Chintamani

Telephone Number : 9566511366

Mobile Number : 9843115410

Observation text: Compressor jammed Customer not allowing to repair Appliance to be replaced

Approval remark: COMPRESSOR JAMMED-CUSTOMER CASE CUSTOMER NOT ACCEPTING REPAIR DOP: 09.10.23

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.