

Dear KHANGAN/ADHI

Sanction No. SS4/A/100956 dated 07/02/2024 has been generated in reference to Service order No. 616859 dated 31/01/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01277/SIC 18TTC3 GWD SPLIT

Replacement Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231001277SA03684

Invoice No : 11307149

Invoice Date : 21/01/2024

DOP : 21/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 231101277SA02966

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : AMBIKA M

Address : AMBIKA M NO: 65, PATTABIRAMAN STREET, TEENUR TRICHY - 620017

City: Puthur S.O

Telephone Number : 8610307266

Mobile Number : 9003761614

Observation text: Gas leak in IDU coil at time of demo-21-1-24 Customer not allowing to repair Appliance to be replaced

Approval remark: GAS LEAK IN IDU AT THE TIME OF DEMO CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.