

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/W/102097 dated 07/02/2024 has been generated in reference to Service order No. 376001 dated 05/02/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00368/WSEEDGE CLS 7.2 TN3 M WNRD

Replacement Product Code : 52141601SD00368 WSEEDGE CLS 7.2 TN3 M WNRD

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00368 WSEEDGE CLS 7.2 TN3 M WNRD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230100368SW01354

Invoice No : 11141689

Invoice Date : 31/01/2024

DOP : 31/01/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#BASE BROKEN#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIYAS GIRIYAS

Address : GIRIYAS GIRIYAS 33 JAWAHAR BAZZAR COVAI RD, NR AJANTHA ELLORA THEATER, KARUR,

City: Karur H O

Telephone Number : 8939869222

Mobile Number : 8939863222

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BACK BOTTOM DENT AND BROKEN. STOCK AVAILABLE FOR RC & PLEASE APPROVE THE SAME SIR.

Approval remark: WASHER CABINET DAMAGED- TRANSIT/HANDLING DAMAGES REPAIRING NOT FEASIBLE

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.