

Dear KHANGAN/ADHI

Sanction No. SS4/R/108682 dated 07/02/2024 has been generated in reference to Service order No. 375043 dated 02/02/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02929/RT EONALPHA 270B RI AR BL

Replacement Product Code : 52141501SD02930 RT EONALPHA 270B RI AR WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230902929FR00868

Invoice No : 11138615

Invoice Date : 21/01/2024

DOP : 21/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GANTHIMATHI GOPAL

Address : GANTHIMATHI GOPAL NO.21 SRI RAM NAGAR; KARUM MANDABAM; TIRUCHIRA PPALLI;

City: Tiruchirappalli

Telephone Number : 9865980669

Mobile Number : 8668019120

Observation text: Compressor jammed-21-1-24 Customer not allowing to repair  
Appliance to be replaced

Approval remark: COMPRESSOR JAMMED CUSTOMER NOT ACCEPTING REPAIR DOP: 21.01.24

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.