

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108427 dated 26/12/2023 has been generated in reference to Service order No. 355621 dated 07/12/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02943/RT EONVIBE 346B HCIT ST RH

Replacement Product Code : 52141501SD02943 RT EONVIBE 346B HCIT ST RH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02943 RT EONVIBE 346B HCIT ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230702943FR00282

Invoice No : 230217553

Invoice Date : 06/09/2023

DOP : 06/09/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : MDoor,

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 1375 Labour Rs. 600 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MAIN DOOR#DOOR - DAMAGED/DENTS & SCRATCHES (METAL)#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : CHANDRA KUMAR M CHANDRA KUMAR M

Address : CHANDRA KUMAR M CHANDRA KUMAR M 12/9761 I,GOLDEN AVENUE, FIRST MA IN GUDALUR, THE NILGIRIS

City: Cherumulli B.O

Telephone Number : 6379352105

Mobile Number : 9442081667

Observation text: MAIN DOOR AND UTILITY SHELF DAMAGE- OBSOLETE CUSTOMER WANTS REPLACEMENT DOP 06.09.2023 FG REPLACEMENT- DELAY FROM ASP

Approval remark: DOOR DAMAGED- SHELVES DAMAGED. DOOR OBSOLETE

Sanction text: Door damaged case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.