

Dear KHANGAN/SRINIR

Sanction No. SS4/W/102061 dated 22/01/2024 has been generated in reference to Service order No. 366557 dated 09/01/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00361/WTEON ADR 75 5.0 FDTN ROGR

Replacement Product Code : 52141601SD00361 WTEON ADR 75 5.0 FDTN ROGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00361 WTEON ADR 75 5.0 FDTN ROGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231000361FW00347

Invoice No : 11137423

Invoice Date : 29/10/2023

DOP : 29/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RASI FURNITURE MART RASI FURNITURE MART

Address : RASI FURNITURE MART RASI FURNITURE MART 1A/1, RICE MILL ROAD, THI RUVONAM ROAD KARAMBAKUDI

City: Karambakudi

Telephone Number : 8344559777

Mobile Number : 8344559777

Observation text: Wash motor function is not happening -14-12-23 Cust not allowing to repair-Dealer replaced Appliance to be replaced-10 days used appliance

Approval remark: WASH MOTOR DEFECT- CUST CASE- DOP 14/12/23 CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: Wash motor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.