

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/108443 dated 29/12/2023 has been generated in reference to Service order No. 359882 dated 21/12/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02870/RD EMARVEL 207C THF AT WN

Replacement Product Code : 52141501SD02870 RD EMARVEL 207C THF AT WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02870 RD EMARVEL 207C THF AT WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230202870DR04352

Invoice No : 11136000

Invoice Date : 28/09/2023

DOP : 28/09/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI VARATHARAJA FURNITURE SRI VARATHARAJA FURNITUR

Address : SRI VARATHARAJA FURNITURE SRI VARATHARAJA FURNITURE NO 122/5,MADURAI MAIN ROAD NEAR CANARA BANK SIVAGANGAI

City: Athapadakki B.O

Telephone Number : 9080723827

Mobile Number : 9965821606

Observation text: Side panel bottom damaged Dealer not allowing to repair Appliance to be replaced

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES. TOP 150 VASANTH & CO.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.