Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/D/100215 dated 07/02/2024 has been generated in reference to Service order No. 375081 dated 02/02/2024. COIMBATORE Area : SS4 Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW ***** SRN ***** Product Category : DEEP FREEZER Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900066CR00897 Invoice No : 11140597 Invoice Date : 12/01/2024 DOP : 12/01/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : ABISHEGK.R Customer / Dealer Code : 40000E Customer / Dealer Name : GIRIYAS INVESTMENT PVT LTD GIRIYAS INVESTMENT PVT Address : GIRIYAS INVESTMENT PVT LTD GIRIYAS INVESTMENT PVT LTD DOOR NO 698 SALEM MAIN ; ROAD NEAR OLD RTO OFFICE ; NAMAKKAL H O City: Namakkal H O Telephone Number : 9095344204 Mobile Number : 8939830495 Observation text: DAMAGED CASE, DEALER STOCKSET COMPLAINT. CABINET BOTTOM DENT AND DAMAGED NO STOCK FOR RC AND PROCES FOR SRN PLEASE APPROVE THE SAME SIR Approval remark: FREEZER CABINET DAMAGED TRANSIT/HANDLING DAMAGES REPAIR NOT POSSIBLE Sanction text: Dealer damaged policy case Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.