

Dear KHANGAN/ADHI

Sanction No. SS4/D/100221 dated 15/02/2024 has been generated in reference to Service order No. 374534 dated 31/01/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221100066CR02581

Invoice No : 00

Invoice Date : 15/04/2023

DOP : 15/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANI MANI

Address : MANI MANI BARMA COLONY GUNDUR PUDHUKOTTAI MAIND ROD THIRUCHI

City: Gundur B.O

Telephone Number : 9976239589

Mobile Number : 9976239589

Observation text: Compressor jammed-15-4-23 Customer not allowing to repair
Appliance to be replaced

Approval remark: COMPRESSOR JAMMED-CUST CASE-NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.