

Dear KHANGAN/ADHI

Sanction No. SS4/W/102107 dated 10/02/2024 has been generated in reference to Service order No. 376520 dated 07/02/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00438/WS EDGE CLS 70 5.0 PN2 GPGR

Replacement Product Code : 52141601SD00438 WS EDGE CLS 70 5.0 PN2 GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00438 WS EDGE CLS 70 5.0 PN2 GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231100438SW00101

Invoice No : 11012139

Invoice Date : 28/01/2024

DOP : 28/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : WATER LEAKAGE#FROM SPIN TO WASH#ADJUSTED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MOHAMED AAFIQ MOHAMED AAFIQ

Address : MOHAMED AAFIQ MOHAMED AAFIQ NO 292, KAMALAYA STREET, NEAR BY MAST IP ATHIKADAI,

City: Athikadai

Telephone Number : 9842747801

Mobile Number : 6380371525

Observation text: Wash motor jammed at demo-28-1-24 Customer not allowing repair Appliance to be replaced

Approval remark: WASH MOTOR DEFECT- DOA CUST CASE CUST NOT ACCEPTING FOR REPAIR DOP 28.01.24

Sanction text: Wash motor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.