

Dear KHANGAN/ADHI

Sanction No. SS4/W/102072 dated 28/01/2024 has been generated in reference to Service order No. 367229 dated 11/01/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00403/WTEON 700 5.0 AP GPGR

Replacement Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00403 WTEON 700 5.0 AP GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230600403FW00914

Invoice No : 11130057

Invoice Date : 02/08/2023

DOP : 02/08/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#JAMMED#ESTIMATE GIVEN

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : NIZAR ALI NIZAR ALI

Address : NIZAR ALI NIZAR ALI GANDHARVAKOTTAI KALLAKATTAI ROAD

City: Kallakottai B.O

Telephone Number : 9787889843

Mobile Number : 8637418503

Observation text: Washer over vibration while running Spares replaced - repeated issue Cust not allowing repair-4-8-23

Approval remark: Mech assly noise- cust case-not accepting repair

Sanction text: Mechanical assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.