

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/D/100219 dated 13/02/2024 has been generated in reference to Service order No. 373220 dated 27/01/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00108/DH EPENTA 525E 2HCN RW

Replacement Product Code : 24131601SD00108 DH EPENTA 525E 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00108 DH EPENTA 525E 2HCN RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231200108CR00274

Invoice No : 11141030

Invoice Date : 20/01/2024

DOP : 20/01/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 300 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Not_repairable

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES#APPLIANCE TO BE RE PLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SAMU ELECTRONICS SAMU ELECTRONICS

Address : SAMU ELECTRONICS SAMU ELECTRONICS NO:12, SARANGABANI SANNATHI STR EET, KOMBAKONAM

City: Kombakonam

Telephone Number : 9345968198

Mobile Number : 9500240862

Observation text: Deep freezer inside cabinet damaged New dealer stock-7 day s aging Promoter informed on next day of billing itself

Approval remark: DF CABINET DENT. REPAIR NOT POSSIBLE.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.