

Dear KHANGAN/ADHI

Sanction No. SS4/D/100222 dated 15/02/2024 has been generated in reference to Service order No. 376646 dated 07/02/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230300066CR00459

Invoice No : 11128819

Invoice Date : 13/07/2023

DOP : 13/07/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PLATO.R PLATO.R

Address : PLATO.R PLATO.R NO 10261PALANIYAPPA COMPLEX UYYAKONDAN THIRUMAL AI

City: Adavathur B.O

Telephone Number :

Mobile Number : 9994560093

Observation text: Compressor high amps-13-7-23 Customer not allowing to repair Appliance to be replaced

Approval remark: COMPRESSOR HIGH AMPS-CUST NOT ACCEPTING REPAIR

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.