

Dear KHANGAN/ADHI

Sanction No. SS4/D/100217 dated 10/02/2024 has been generated in reference to Service order No. 365748 dated 06/01/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00087/DH EPENTA 525D 41 CMHT2LM RW

Replacement Product Code : 24131601SD00108 DH EPENTA 525E 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00087 DH EPENTA 525D 41 CMHT2LM RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221000087CR00216

Invoice No : 11087837

Invoice Date : 19/02/2023

DOP : 19/02/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Duraimurugan Arjunan

Address : Duraimurugan Arjunan Aavin parlour, kollumangudi bus stop, ma yil aduthurai - thiruvvarur high way, Nann ilam taluk Thiruvvarur 609403 Kollumangudi Bus Stop

City: A. Kiliyanur B.O

Telephone Number : 8939362471

Mobile Number : 8939362471

Observation text: Gas leak in freezer - 19-02-23 Non repairable Appliance to be replaced

Approval remark: GAS LEAK - CUST CASE- NOT REPAIRABLE

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.