

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108564 dated 24/01/2024 has been generated in reference to Service order No. 367446 dated 11/01/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02864/RD EMARVEL 207C TDF AT BL

Replacement Product Code : 52141501SD02864 RD EMARVEL 207C TDF AT BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02864 RD EMARVEL 207C TDF AT BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230902864DR00559

Invoice No : 11137297

Invoice Date : 28/10/2023

DOP : 28/10/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : MDoor,SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 200 (Includes gas charging , if any)

Nature Of Problem : Dealer\_replaced\_to\_customer\_approved\_by\_Service

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIYAS INVESTMENT PVT LTD GIRIYAS INVESTMENT PVT

Address : GIRIYAS INVESTMENT PVT LTD GIRIYAS INVESTMENT PVT LTD NEAR HANUMAN TEMPLE ; PUDUKKOTTAI DIS AND POST ;

City: Pudukkottai

Telephone Number : 9360786760

Mobile Number : 9360786760

Observation text: Side panel scratches,no wheel in dry stor-18-12-23 Dealer replaced to customer on approval Appliance to be replaced

Approval remark: SIDE PANEL SCRATCHES-TRANSIT/HANDLING DAMAGES. GIRIAS

Sanction text: Top 150 dealer damaged policy case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.