

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/R/108648 dated 31/01/2024 has been generated in reference to Service order No. 374098 dated 30/01/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02851/RD EMARVEL 207B TDF FS ST

Replacement Product Code : 52141501SD02851 RD EMARVEL 207B TDF FS ST

\*\*\*\*\* Replacement from Category Stock \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02851 RD EMARVEL 207B TDF FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231002851DR02319

Invoice No : 11138613

Invoice Date : 27/11/2023

DOP : 27/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 200 (Includes gas charging , if any)

Nature Of Problem : Top\_Dealer\_Trade\_policy

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO 2/2D1 FORT STATION ROAD TEPPAKULAM, TIRUCHIRAPPALLI,

City: Teppakulam

Telephone Number : 9940540045

Mobile Number : 9940540045

Observation text: Side panel bottom damaged Top 150 dealer policy - Carton box attached Appliance to be replaced

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES. NOT FEASIBLE TO REPAIR. TOP 150 VASANTH & CO.

Sanction text: Top 150 dealer damaged policy case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.