

Dear KHANGAN/ADHI/ajayes

Sanction No. SS4/W/102119 dated 21/02/2024 has been generated in reference to Service order No. 380050 dated 17/02/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00361/WTEON ADR 75 5.0 FDTN ROGR

Replacement Product Code : 52141601SD00361 WTEON ADR 75 5.0 FDTN ROGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00361 WTEON ADR 75 5.0 FDTN ROGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231000361FW00476

Invoice No : 11141572

Invoice Date : 30/01/2024

DOP : 30/01/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#BASE BROKEN#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : LAXMI ELECTRONICS AND FURNITURE LAXMI ELECTRONICS

Address : LAXMI ELECTRONICS AND FURNITURE LAXMI ELECTRONICS NO 507,MGR SILAI NEAR VENGAMEDU KARUR VENGAMEDU 693002

City: VENGAMEDU S.O

Telephone Number : 8220589613

Mobile Number : 9362188088

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET BOTTOM BASE BUCKLING & DAMAGED. CABINET SPARE STOCK NOT AVAILABLE. PLEASE APPROVE FOR RC SIR

Approval remark: WASHER CABINET DAMAGED- TRANSIT/HANDLING NO SPARES STOCK.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.