Dear KHANGAN/ADHI

Sanction No. SS4/R/108769 dated 21/02/2024 has been generated in reference to Service order No. 379412 dated 15/02/2024. COIMBATORE Area : SS4 Model : 52141501SD03338/RD ERIOPLS 205C THF WV BL ***** SRN ***** Product Category : REFRIGERATOR Defective Product Code : 52141501SD03338 RD ERIOPLS 205C THF WV BL Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230903338DR00497 Invoice No : 11136398 Invoice Date : 10/10/2023 DOP : 10/10/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Defective PRA submitted by : AVUDAIAPPAN S Customer / Dealer Code : 40000E Customer / Dealer Name : UDUMALAI HOME APPLIANCES & FURNITURES Address : UDUMALAI HOME APPLIANCES & FURNITURES NO:92 VITHIYASHAGAR ROAD; U DAMALPET City: Udamalpet Bazaar S.O Telephone Number : 9865999239 Mobile Number : 9865999239 Observation text: FREEZER DAMAGE ERIO MODEL - REPEAT COMPLAINT DEALER WANTS REPLACEMENT DOP 10.10.2023 SRN DUE TO STOCK UNAVAILABILITY Approval remark: ERIO PLUS-FREEZER DISLOCATION NOT REPAIRABLE. Sanction text: Freezer problem in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.